

Privacy Policy

Trevi Catering LLC | Trevi Catering & Events

Effective Date: October 27, 2026

Trevi Catering LLC, doing business as Trevi Catering & Events ("Trevi," "we," "us," or "our"), respects your privacy and is committed to protecting the personal information you provide when visiting our website, contacting our business, booking an event, or using our services.

This Privacy Policy explains how we collect, use, and protect your information.

1. Information We Collect

We may collect the following information when you contact us, complete a website form, request a quote, book an event, or use our services:

- Name, email address, telephone number, and mailing address.
- Event information, including event dates, locations, guest counts, service preferences, and special requests.
- Information related to proposals, contracts, invoices, and payments.
- Communications and correspondence with our staff.
- SMS messaging preferences and records of consent.
- Website usage information collected through cookies and similar technologies, where applicable.

2. How We Use Your Information

Trevi Catering & Events may use the information collected to:

- Respond to inquiries and provide catering or event information.
- Prepare proposals, quotes, contracts, and invoices.
- Confirm bookings and coordinate scheduled events.
- Communicate updates regarding event details, services, pricing, payments, and scheduling.
- Provide customer service and respond to questions.
- Send SMS messages to customers who have expressly opted in.
- Operate, maintain, and improve our website and business services.

- Comply with applicable legal and regulatory requirements.

3. SMS Messaging and Consent

Customers may voluntarily opt in to receive SMS text messages from Trevi Catering & Events.

These messages may include booking confirmations, appointment or event reminders, scheduling information, pricing updates, event coordination, and customer service communications.

Message frequency varies based on your interactions with our business and the services requested.

Message and data rates may apply.

You may opt out of SMS communications at any time by replying **STOP** to a message. For assistance, reply **HELP** or contact us using the information provided below.

Consent to receive SMS messages is not a condition of purchasing goods or services from Trevi Catering & Events.

4. SMS Privacy and Information Sharing

We do not sell or share your SMS opt-in data or personal information with third parties or affiliates for marketing or promotional purposes.

Mobile phone numbers, SMS consent records, and text messaging opt-in information are not sold, rented, or shared with third parties for their own marketing purposes.

We may use trusted service providers to deliver messages, process communications, and support our business operations. These providers may access information only as necessary to perform services on our behalf, subject to applicable confidentiality and data protection obligations.

5. Third-Party Service Providers

Trevi Catering & Events may use third-party services for website hosting, event management, scheduling, payment processing, online ticketing, and customer communications.

These providers may process information as needed to deliver the services requested by our customers.

Payment information provided through third-party processors is handled in accordance with those providers' applicable security and privacy practices.

6. Cookies and Website Analytics

Our website may use cookies or similar technologies to support website functionality, understand website traffic, and improve the visitor experience.

Visitors may manage cookie preferences through their browser settings and any cookie consent options offered on our website.

7. Data Security and Retention

We take reasonable administrative and technical measures to protect personal information from unauthorized access, misuse, or disclosure.

We retain personal information only as long as reasonably necessary for business operations, customer service, recordkeeping, and compliance with applicable legal obligations.

No electronic transmission or storage system can be guaranteed to be completely secure.

8. Your Privacy Choices

You may contact us to request access to, correction of, or deletion of personal information we maintain about you, subject to applicable legal and recordkeeping requirements.

You may also withdraw your consent to receive SMS communications by replying STOP at any time.

9. Changes to This Privacy Policy

Trevi Catering & Events reserves the right to update this Privacy Policy periodically to reflect changes in our services, business practices, or applicable requirements.

Updates will be posted on this page with a revised effective date.

10. Contact Information

Trevi Catering LLC

Doing Business As: Trevi Catering & Events
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Wickliffe, OH 44092

Phone: 440-253-3005

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